



**Radarsign, LLC provides the following warranty for its traffic calming systems whether sold directly by Radarsign or by an authorized Radarsign distributor.**

### **Limited Warranty Agreement**

Radarsign, LLC warrants this product against defects in materials and workmanship to the *original (end user)* purchaser for a period of two (2) years from the date of shipment; This warranty is limited to the repair or replacement of the product.

- Warranty is only valid if the product is installed, operated, and maintained according to the manufacturer's instructions and recommendations.
- Replacement parts are covered by the unexpired warranty of the parts they replace.
- Claims made under this warranty will be honored only if Radarsign, LLC is notified of a failure within the warranty period, reasonable information requested by Radarsign is provided, and Radarsign is allowed to verify the cause of the failure.
- To obtain warranty service, the purchaser must first call Radarsign, LLC for an RMA number; then return the product to Radarsign, LLC for repair or replacement.
- Purchaser shall prepay shipping charges for products returned to Radarsign, LLC.
- Radarsign, LLC will pay for return of the products to purchaser located within North America. Purchasers from a country outside or North America shall pay all shipping charges, duties, and taxes for products returned to Radarsign, LLC for warranty or after warranty repair.
- Radarsign, LLC makes no other warranty of any kind with regard to this product. Radarsign, LLC shall not be liable for errors contained herein or for incidental or consequential damages in connection with the furnishing, performance, or use of this product.
- Within ninety (90) days of receipt should the product fail for any reason other than damage due to customer negligence, acts of God or vandalism, Radarsign will bear shipping costs for depot service both to and from the repair facility for products sold with a United States shipping address. After 90 days, the customer is responsible for inbound shipping. Radarsign will pay for return shipping to the customer for the entire warranty period if customer is located within North America. Customers from a country outside or North America shall pay all shipping charges, duties, and taxes for products returned to Radarsign, LLC for warranty or after warranty repair.
- Radarsign, LLC warrants that this product is new. Radarsign, LLC makes no other warranty, either expressed or implied, with respect to this product. Radarsign, LLC specifically disclaims the implied warranties of merchantability and fitness for a particular purpose.
- Some states or provinces do not allow limitations on how long an implied warranty lasts, so the above limitation or exclusion may not apply to you.
- The remedies provided herein are customer's sole and exclusive remedies. In no event shall Radarsign, LLC be liable for any lost profits, direct, indirect, special, incidental or consequential damages, whether based on contract, tort or any other legal theory.

### **This warranty does not cover damage from:**

- Accidents, malicious abuse, theft, vandalism, impact with a foreign object or acts of God
- Unauthorized modification of the product
- Failure of customer to follow Radarsign's published site selection, installation, transport and/or storage instructions in the Installation Manual for your sign model. The Installation Manual is available in the [Customer Resource Center\\*](https://www.radarsign.com/customer-resource-center/) (<https://www.radarsign.com/customer-resource-center/>). Password: safety
- Customer's removal or relocation of the sign
- Electrical work external to the unit, virus/hacker activity, and external computer errors
- Improper solar panel installation or improper use of battery charging equipment

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